



Value Stream Mapping Workshop

Have you visualized the value streams in your organization? Can everyone “see” how value is provided to your customers? Where is your constraint (pacemaker process)? What information do people in the value stream need to perform their jobs? Have you identified opportunities for improvement? Does everyone know what those opportunities are?

Communication throughout the organization can be difficult. Value Stream Mapping is the visual way to communicate. It gets everyone on the same page. This Lean Healthcare workshop will familiarize your employees with the Value Stream Mapping (VSM) technique. At the end of the workshop, participants will have developed a Current State VSM for one of their processes. Classroom sections alternate with field exercises to provide experience in applying the methodology to a practical situation. This technique documents:

- The Value Stream for an entire Product or Product Family
- Essential Product Activities
- Necessary Information Flows
- Key Process Data (Cycle Times, Setup Times, etc.) and
- Identification of Value Added & Non-Value Added activities.

Value Stream Topics covered:

- VSM Background Information
- Objectives
- Lean Building Blocks
- Lean Characteristics
- Value Stream Levels
- VSM Process
- Implementation Plan
- Value Stream Managers
- Exercises



Outcomes:

- Current State VSM &
- Employees trained in VSM technique

This workshop trains 15 – 20 participants and is suitable for a diverse audience including: nurses, technicians, unit secretaries, other support personnel, supervisors, and managers. Due to the field exercises, this workshop is best held on-site where participants can easily observe the processes to be mapped.

Lean Healthcare Workshop Series Presented by: HPK Group, LLC

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