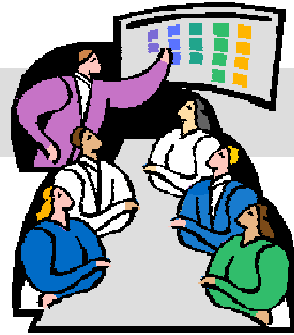


Kaizen Event Workshop



Are you seeking to apply Lean Healthcare principles to patient care processes? A Kaizen Event is an organized team effort that generates process improvement results in a very short span of time. It is an effective technique to utilize early in your Lean Implementation after an initial training session in Lean Principles of at least one day.

The event may last anywhere from one to five days and involve five to ten participants. If this is the first event for the majority of the participants, a minimum of a four- or five-day event should be planned. This allows time to review key Lean Principles and tools that are expected to be used during the course of the event along with more time to experiment with some of the counter-intuitive Lean concepts.

During this workshop, HPK Group facilitates this process and provides additional training for the event. Your organization, designates a Team Leader who co-ordinates the effort with our assistance. Participants receive guidebooks that contain the instructional information presented to keep for future reference.

Typical Kaizen Event Sequence of Events:



- Day 1 (1st half) – Kaizen Event introductory training & refresher of key Lean concepts presentation.
- Day 1 (2nd half) & Day 2 – Collect current state data & document. Develop current state Value Stream Map (VSM).
- Day 3 & Day 4 – Determine desired future state, identify opportunities for improvement, brainstorm solutions, and test selected solutions. Make changes to actual process.
- Day 5 – Prepare management presentation. Document changes. Train personnel on the new process. Deliver presentation.

Pre-requisite: All participants should have familiarity with Lean concepts such as are covered in the Lean Simulation Workshop.

This event is for 5 – 10 participants and is suitable for a diverse audience including: nurses, technicians, unit secretaries, other support personnel, supervisors, and managers. Most participants should be personnel who perform day-to-day patient care activities. This workshop must be held on-site.

Lean Workshop Series Presented by: HPK Group, LLC

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