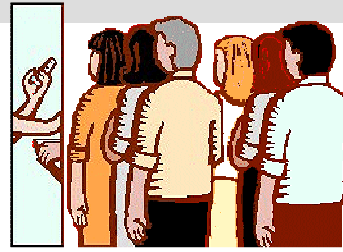


# 8 Wastes Workshop

Are you spending money on things that do not contribute value for the patient? Do you waste time looking for patient information or missing meds? Do you perform retests and resticks that could have been prevented? Are patients waiting for beds to open? Are your physicians, nurses, technicians waiting on upstream processes before than can perform their work? Do you make excessive patient moves?



Any effort spent on activities that the patient, physician, and/or patient family do not find of value just increase costs and reduce margins. Unnecessary delays and waiting in patient treatment can increase their length of stay. All of these wastes cause frustration and aggravation to everyone involved in the patient care process.

This one day Lean workshop trains employees on the principles of the Eight Wastes. It helps them to see the waste that is hidden or that is taken for granted and it provides them with tools to first reduce, and then eliminate waste from their processes.

The eight wastes or “muda” are described, examples are provided, and the impact of reducing or eliminating these wastes is presented. Exercises give the participants practical knowledge. Utilizing the Lean techniques discussed in this workshop can help to dramatically reduce these wastes and their associated costs.

## 8 Wastes Topics covered:



- Lean Healthcare Background Information
- Value Added and Non-Value Added Activities
- 8 Wastes – Identification and Discussion
  - Overproduction
  - Waiting
  - Excess Inventory
  - Transportation
  - Motion
  - Overprocessing
  - Defects
  - Human Talent
- Lean Healthcare Improvement Tools
- Lean Healthcare Methods
  - Creating Continuous Flow
  - Creating Continuous Pull
  - Value Stream Mapping
- Exercises

This one day session is for 15 – 20 participants and is suitable for a diverse audience: nurses, technicians, unit secretaries, other support personnel, supervisors, and managers. Due to the field exercises, this workshop is best held on-site where participants can easily observe and analyze your patient processes.

**Lean Healthcare Workshop Series Presented by: HPK Group, LLC**

Phone: 407-808-4785

<http://www.hpkgroupllc.com/>

Page 1 of 1